



Marble Waters Hotel & Suites
45 Kernan Boulevard North
Jacksonville, Florida 32225

Dear DVE,

I wanted to thank you for the great installation of our new DIRECTV Free-To-Guest system for our property!

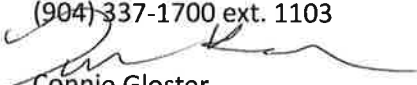
From the quote process through the scheduling of the install to the on-site activation of our system, DVE took every step to make sure we were happy and informed every step of the way.

The product has been a big hit with our guests and the installation process was quick and painless for our staff.

We are very happy with the service and would highly recommend Direct Video Entertainment to any hotel if they are looking to add or upgrade their FTG video or Internet services for their property.

Sincerely,

Tabatha Ball
Sales & Marketing Manager
(904) 337-1700 ext. 1103



Connie Gloster
General Manager

