

ABOUT US

Whether you are planning an equipment upgrade or a national rollout, Direct Video & Technology can take charge of installing new or reinstalling network hardware, adding any new software to any data equipment, we do it all.

We work daily installing structured cabling for new, existing and remodel type scenarios. Our technicians are habituated working in market places, open stores, restaurants and office building alongside other professionals. We have worked with different companies, completing cable connectivity for new IP systems, as well as installing cable network for telephony. Porting over systems and providing tech support to customers. We would like to help your company anyway possible. Our same group of technicians are well versed to provide data installs, such as switch, and router installation and testing. We are your one stop shop that can complete anything from structured cabling, network installation, compliance checks as well as solutions and service calls for our customers when any issue arises.

Working side by side with your team. We have a group of seasoned staff who provide seamless support to our technicians and our customers, providing 24/7 services. Contact us today for staging and configuration of POS/data/telephony/network equipment for your next deployment.

More about us:

- Our project management team works one on one with customers to find out exactly what the customer needs providing the best solutions. We will work with your team to make sure all SLA's are met, providing customer specific updates and data, and letting you know all the necessary information needed on the way completing the project from start to finish. We at DVE think highly that we can adapt to any situation and make sure everyone is successful.

One Solution | One Provider | One Payment TM

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**HOTELS &
MOTELS**



**HOSPITALS &
ASSISTED LIVING**



**BARS &
RESTAURANTS**



**BUSINESS
VIEWING AREAS**



**PRIVATE
OFFICES**

Experience: Our senior team collectively has over 60 years of experience in structured wiring, and all technology that goes into the food and retail industry. Some of our clients are **Starbucks, Ann Taylor, McDonald's, Dunkin' Donuts and Pep Boys**, just to name a few.

DirecTV National Dealer: We are also one of the handful left of Direct TVs National Dealers in the commercial vertical, defined as restaurants, bars, hotels, etc.

Reliability and level of both technical and operational support including during the implementation phase: Dedicated experienced PMs will be assigned for your assignment. Our PMs have over 10 years' experience in the technology installation vertical. We also have our technical operations manager, who has over 20 years' experience in the technology installation field. Our Tech manager has installed hundreds if not thousands of POS, DMB, Structured wiring, etc. Before any issue escalates, both our technicians and PM team consults with our Tech manager. All our technicians come equipped with inventory of materials and are prepared for anything that could or would be needed. They are experience in preparation saving the clients out of scope trip charges.

- **Service level commitments:** we represent and warrant that we will adhere to our clients SLA. Again, all our technicians are incentivized to adhere to not only our clients SLA but our own internal SLAs. We keep real-time communication with all our technicians be it the starting of the evening or before getting on with a new task we keep our communications throughout the day up until closing the work order.

Field Service

- With offices throughout the country, our team of technicians is available to handle any size project that requires on-site technical support.

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